

For Inspector Generals

Gain Control from Hotline to Case Closed

Inspector Generals (IGs) need to efficiently conduct and supervise investigations, but many current IG investigation systems use manual or outdated processes that are time intensive and costly. If IG systems rely on manual intervention or additional systems to fill in the gaps, they open the door for inconsistencies and human error. To streamline processes and reduce cost, IGs must implement modernized solutions that automate the full investigations lifecycle and that can easily adapt to change.

eCase[®] Investigations

eCase Investigations automates, tracks, and reports on the complete IG investigations process, improving efficiency, providing real-time process transparency, and speeding report generation. eCase Investigations is built on the adaptive eCase Platform, allowing it to be easily tailored to unique IG requirements via configuration, not coding.

Core Capabilities

- **Complaints and Investigations Management:**
Manage and track case data, records, documents, evidence, workflow, staff, activities, outcomes (including Subpoenas, Consensual Monitoring, and referrals) and more for a variety of different investigation types.
- **Report Generation:**
Over 100 pre-configured reports including the SAR Fiscal Year, SAR six-month, CIGIE, CIGIE Personnel Actions, and more. Ad hoc report module enables custom reporting on case data.
- **Time Management:**
Track and report on time charged to each case. Track agent time, leave, and Law Enforcement Availability Pay (LEAP).
- **Inventory Management:**
Manage inventory assigned to all agents utilizing three types of master inventories (accountable, expendable, technical).
- **Requirements Management:**
Track and report on compliance with training and medical requirements.
- **Integrity Briefings Management:**
Plan, conduct, and document internal and external briefings.
- **Hotline Portal:**
Receive tips from citizens, employees, and officials to report suspected cases of fraud or abuse. Auto populate new investigative case with hotline complaint information.

Key Benefits

- **Speed Investigations**
Tailored workflows, rules, electronic forms, and reports accelerate IG investigation processes
- **Reduce Cost**
Configurable eCase platform easily adapts to new requirements without custom coding
- **Increase Security**
Protect sensitive information using granular, role-based permissions to case data, documents, and system features. Users only see the data relevant to them
- **Unify Processes**
All IG investigative processes consolidated on a single, unified platform. Powerful data model links cases and uncovers complex relationships among people, places, and things
- **Improve Visibility**
Canned and ad hoc reports provide detailed process data. Role-based dashboards summarize key performance indicators at a glance
- **Ensure Compliance**
Pre-configured rules and workflows ensure compliance



Audit and Investigations for OIGs

Why host OIG audit and investigations on a single platform?

Today's leading organizations demand transparency and accountability at all levels of the enterprise. How do you ensure your OIG audit and investigations teams are able to stay ahead?

With eCase, unify your processes for greater transparency, efficiency, and security in your applications. Use powerful eCase tools to configure your OIG applications exactly as they should be.



Benefits

- More Efficient**
 Unified processes and comparable features such as reporting, dashboards, and letter templates allow for ease of training between applications, increasing efficiency and reducing cost.
- More Transparent**
 All actions are tracked and reports are generated by the click of a button. In the event of a case traveling between OIG audit and investigation offices, easily understand the case history and scope through enterprise reports.
- More Secure**
 eCase applications are hosted SaaS in our FedRAMP-certified data center or on-premises.

About AINS

AINS, Inc. has provided innovative adaptive case management products and services since 1988. Our case management platform, eCase, is used by over 380 federal agencies and offices, state and local governments, educational systems, health institutions, and commercial customers. Unlike BPM products that were retrofitted for case management, eCase was built for case management from the ground up, enabling faster prototyping and production of solutions across diverse business processes. By leveraging the power of our eCase platform, AINS excels at analyzing client business requirements and quickly configuring (not coding) scalable solutions that adapt to the needs of our customers. We are committed to more than just selling products— we are dedicated to helping our customers enhance productivity, cut costs, and, most importantly, achieve better outcomes.



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