



## Employee and Labor Relations

### Redefining the Employee Journey

eCase ER/LR connects the full lifecycle of critical touchpoints in the employee journey and enables organizations to build cooperative relationships through process-driven transparency.

From actions and employee contract management to investigations and grievances, the adaptive case management application digitizes paperwork, saves time and improves customer service by making it easy to access information and stay on track.

### eCase ER/LR allows organizations to:

- Get a big picture view of the employee experience
- Automate critical touchpoints from performance improvement plans, counseling and employee accommodations, to information requests, negotiation and filing grievances
- Capture, collaborate and share information
- Enable self-service with digital access points to complete paperwork, submit documentation and send/receive correspondence
- Use dynamic workflows for approvals, reviews and processing
- Generate reports and metrics with in depth reporting tools and dashboards

eCase ER/LR can be quickly configured to meet your agency's needs from mirroring your processes with dynamic workflows to matching your branding. The application comes with commonly used digital government forms, reports, correspondence and tools to get started faster.

Features include:

- |                                 |                         |
|---------------------------------|-------------------------|
| ✓ Conduct Actions               | ✓ Demand To Bargain     |
| ✓ Administrative Leave          | ✓ Union Notice          |
| ✓ Opportunity to Improve Notice | ✓ Unfair Labor Practice |
| ✓ Employee Accommodations       | ✓ Information Requests  |
| ✓ Counseling                    | ✓ Arbitration           |
| ✓ Employee Misconduct           | ✓ Mid Term Negotiation  |
| ✓ Administrative Investigation  | ✓ Performance           |
| ✓ Within Grade Increase/Denials | Improvement Plan        |
| ✓ Investigations                | ✓ Grievances            |
| ✓ Third-Party Proceedings       | ✓ Contract Management   |

## Align, Engage, Empower

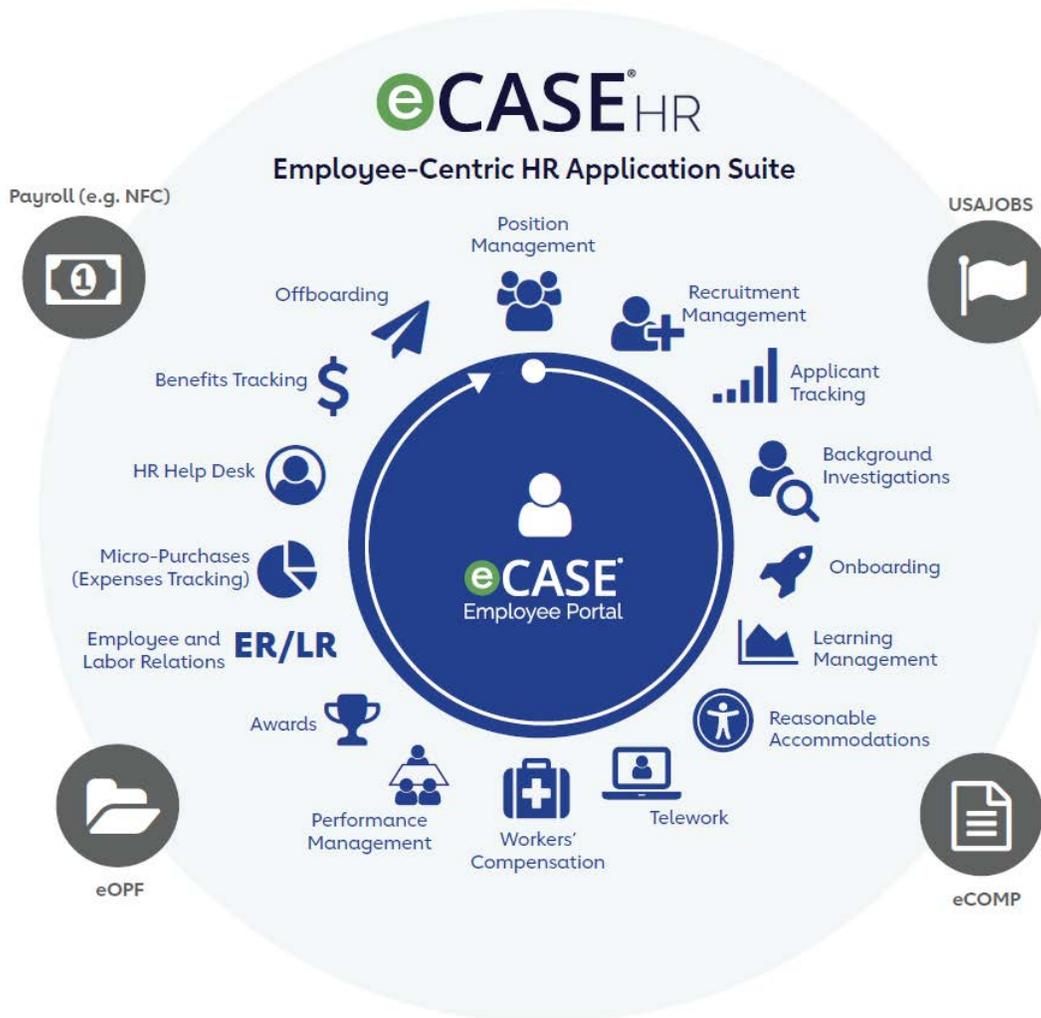
- **Empower HR**  
Achieve better outcomes with data-driven decision making and adaptive workflows.
- **Focus on Employees**  
Easy access to information and clear communication enable better customer service.
- **Promote Engagement**  
External web portals, automated correspondence and status updates encourage self-service and interaction.
- **Unify Processes**  
Connect activities through one unified platform to streamline ER across the enterprise.
- **Improve Visibility**  
Get greater insight into your workforce with dashboards, reports and data in real-time.

# eCASE<sup>®</sup>HR

eCase ER/LR can work independently or as part of the integrated eCase HR application suite.

eCase HR is a full-featured HR framework built with an adaptive case management engine that digitizes and automates essential human resource functions. The application suite provides a single, unified solution to managing the employee lifecycle.

Built on the low-code eCase Platform, the technology puts the power in the hands of HR, not IT. Users can configure changes in the application with an intuitive UI designer – from modifying a workflow to restructuring your process. No custom coding required. This flexibility allows the solution to extend and grow with your organization. As your requirements change, eCase HR changes with it.



AINS<sup>®</sup> is a leading global provider of cloud-based, adaptive case management solutions. Since 1988, AINS has empowered more than 380 organizations in 45 countries to rethink how they work, develop and deploy new technology. AINS innovative, agile software and services spur digital transformation across the enterprise.



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