

Public Access Link (PAL)

Enhance Transparency & Citizen Engagement

FOIAXpress® Public Access Link (PAL) is a secure public-facing web portal that connects agencies with requesters. It enables agencies to better serve constituents by providing a centralized location to submit requests, access records and communicate.

PAL integrates directly with FOIAXpress® enhancing functionality and collaboration from inquiry to delivery.

Features to Support Your Mission:



Public Website
Configured with features to support your mission and integrate seamlessly with your brand



Electronic Reading Room
Post frequently requested documents online for easy access and increased transparency



Secure Requester Portal
Personalized portal with unique logins to submit requests or appeals, track status, communicate and receive records for download



Document Delivery
Deliver responsive records to requestors private reading without file-size restrictions



Automatic Case Tracking
Receive immediate request and case set-up receipt upon completion of data entry

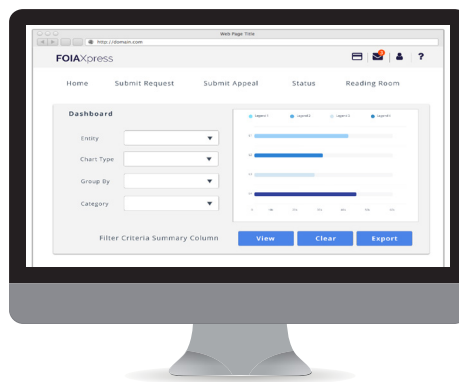


Dashboards
Review real time data on program statistics with interactive dashboards

PAL offers **Payment Connector** as an optional value added feature. Payment Connector enables agencies to collect payment through a secure integration with third party payment providers such as pay.gov.

FOIAXpress®

FOIAXpress® transforms the way organizations manage Freedom of Information Act (FOIA), Privacy Act and Open Records requests. FOIAXpress® digitizes and automates the full lifecycle of FOIA from inquiry to delivery and archiving. That's why it's the leading eFOIA solution in North America.



A 21st Century Approach to Open Government

- **Enhance Engagement**
Transform the citizen dialogue with 24/7 accessibility and greater transparency
- **Speed Processing**
Enabling a digital experience from inquiry through delivery reduces downtime and delays to speed the process
- **Promote Transparency**
Keep constituents informed by posting and curating public documents online
- **Ensure Compliance**
Meet federal guidelines to increase use of digital tools and provide a centralized web portal
- **Access Reports**
Analyze a variety of reports detailing data source statistics

AINS

AINS® is a leading global provider of cloud-based, adaptive case management solutions. Since 1988, AINS has empowered more than 380 organizations in 45 countries to rethink how they work, develop and deploy new technology. AINS innovative, agile software and services spur digital transformation across the enterprise.