



eFOIA Solution

As the emphasis on open government and transparency continues to increase, government agencies and institutions are constantly looking for better ways to streamline FOIA request management and facilitate greater citizen interaction.

The Industry's Leading FOIA Management Solution for the Federal Government

FOIAXpress® is the industry's leading software for collaborative, case-based processing of Freedom of Information Act (FOIA) and Privacy Act (PA) requests. The robust, user-friendly system tracks request and requester information, generates correspondence letters, provides secure redaction capability, and quickly runs reports, including the Department of Justice Annual Report. FOIAXpress transforms traditional, cumbersome, and labor-intensive FOIA compliance into an automated and efficient electronic process.

FOIAXpress empowers organizations to:

- Automatically generate annual compliance reports
- Gain FOIA processing transparency and accountability
- Improve FOIA processing productivity
- Electronically store, retrieve, redact and print documents for delivery to FOIA and PA requesters
- Gain actionable insight via intuitive, real-time dashboards and analytics
- Collaborate with citizens and FOIA requesters using the integrated Public Access Link (PAL) Portal
- Track appeals
- Manage access control/privileges
- Easily communicate and collaborate using correspondence templates
- Receive and track requests through the lifecycle
- Provide online payment for FOIA processing fees
- Ensure 508-compliance

Built on the eCase® adaptive case management platform, FOIAXpress offers government agencies a single, unified platform for managing the entire lifecycle of requests—from initial inquiry to delivery of documents through archival of the case. FOIAXpress is a powerful tool for automating the FOIA request process, saving organizations time and money, while ensuring compliance with U.S. Department of Justice (DOJ) reporting and procedural requirements. With the largest installed base of any eFOIA management system on the market, FOIAXpress is the solution of choice for more than 350 government agencies and institutions in the U.S. and Canada.

FOIAXpress Benefits

Reduces Delays & Backlogs

Integrated redaction with proven reduction in labor cost by 66%

Lowers FOIA Costs

Automate, track, and report on the full FOIA request lifecycle—saving time and resources

Improves Response Time

Integrated collaboration tools and the Public Access Link (PAL) portal speeds the delivery of information and delivers efficient processes

Supports Transparency

Gain increased visibility and control across the enterprise, leveraging a single, unified system for all FOIA requests and communication

Proven Expertise

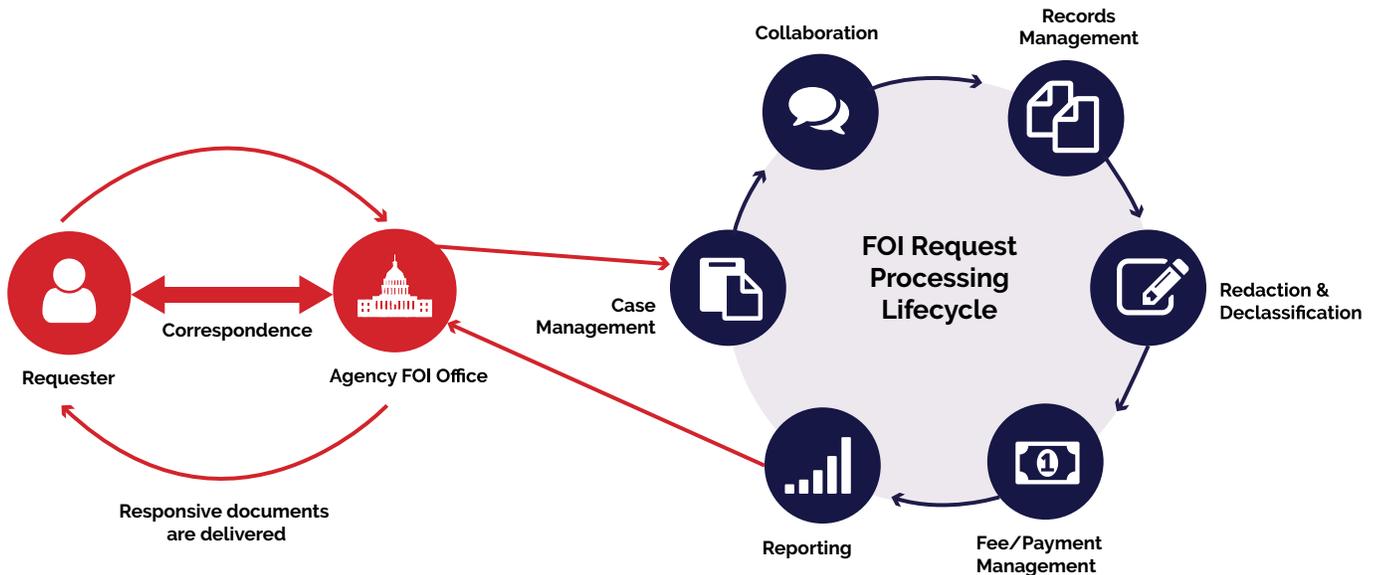
AINS® is the leader in delivering case-based, open government technology solutions

Flexible Deployment

Host FOIAXpress on-premises or in the AINS FedRAMP-certified data center

Complete Lifecycle Management for FOIA

FOIAXpress provides enterprises with a complete system for full lifecycle support of FOIA requests, FOIA Appeals and Privacy requests—all of which can be hosted by AINS in its FedRAMP certified hosting facility.



Additional Services

As the acknowledged leader in eFOIA software, AINS is committed to providing best-in-class technology, along with value-add support services, to help our clients respond to the growing demand for access, faster and more efficiently. FOIAXpress offers a number of added features that are designed to enhance productivity and improve the overall citizen experience.

FOIAXpress EDR

FOIAXpress Advanced Document Review allows users to automatically de-duplicate emails and responsive documents while creating an extensive audit log.

FOIA Services

AINS provides skilled FOIA professionals to Federal government customers to improve FOIA program productivity. Our FOIA professionals are experienced, uniquely skilled and available to assist agencies to process requests and augment existing resources.

AINS® is a leading global provider of cloud-based, adaptive case management solutions. Since 1988, AINS has empowered more than 380 organizations in 45 countries to rethink how they work, develop and deploy new technology. AINS innovative, agile software and services spur digital transformation across the enterprise.



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