

FOIAXpress® AI Assistant

AI Assistant

Your Personal Assistant for FOIA Review

Freedom of Information Act (FOIA) request volumes are growing, with agencies regularly processing over 1TB of data for a single request. Manual review can't keep up with the demands of requesters, even as agencies hire more staff.

FOIAXpress® has the solution with our innovative AI Assistant. Through advanced pre-processing and machine learning, the FOIAXpress AI Assistant finds and flags sensitive information before a requested document even hits your desktop for review.

Speed request processing through the advanced features and capabilities of the FOIAXpress AI Assistant:



Automatic Named Entity Recognition

Through natural language processing, the AI Assistant automatically identifies entities, including but not limited to: the names of people, locations, organizations, currency amounts, dates, and times.



Custom Patterns and Automated Pattern Reactions

Using pattern recognition technology, the AI Assistant automatically flags personally identifiable information (PII), such as: social security numbers, phone numbers, email addresses, credit cards, and passport numbers.



History-Based Intelligent Redaction Suggestions

Through the FOIAXpress history-based knowledgebase, the AI Assistant continuously learns from top-performing analysts with each redaction, flagging new information with greater precision.

Leverage AI, EDR, PAL, and FOIA services to realize proactive, end-to-end FOIA processing across your agency

With our FOIAXpress Public Access Link (PAL) and Electronic Document Review (EDR) modules, save precious time and resources processing FOIA requests. Access our secure public-facing web portal, PAL, to easily connect with requesters through the click of a button. Through our EDR module, automatically de-duplicate and cluster emails and large data sets.

By leveraging our experienced and uniquely skilled FOIA professionals, reduce backlog and improve productivity in your agency. Learn why FOIAXpress is the number one leader in eFOIA software today.

Benefits

- Increased Efficiency**
The AI Assistant augments user ability to develop better and more consistently appropriate search conditions.
- Decreased Risk**
No more "reinventing the wheel" for each request. Sensitive data will be flagged each time, so nothing slips through the cracks.
- Time Saved**
The AI Assistant learns from previous redactions, speeding review as unnecessary tasks are no longer repeated.
- Fewer Delays and Backlog**
Fast, consistent processing reduces delays and backlog.
- Improved Quality and Efficiency**
Redacted documents will look the same across agencies thanks to pre-processing and unified templates.
- Lower Cost**
Reduced workload and a shorter review process reduces cost.

FOIAXpress[®] EDR

Electronic Document Review (EDR)







Accelerate Discovery

Electronic Document Review (EDR) enables agencies to speed the discovery process. It uses the latest in technology to search, sort and identify responsive content in large volumes of emails, attachments and files.





Integrating directly with FOIAXpress[®], EDR enables users to quickly filter, deduplicate, rank, and sort documents; then export the results into the main system for redaction and processing.



Features to Support Your Mission:

-  **Email De-Duplication**
Consolidate email threads and attachments to speed up review.
-  **Email and Document De-Duplication**
Eliminate duplicate emails and documents to reduce clutter and save time.
-  **Audit Logs**
Automatically create audit logs to ensure compliance and support legal actions.
-  **Content Management**
Rank, categorize, and identify relevant content by concept for easy review.
-  **Advanced Search**
Keyword search quickly uncovers responsive terms in large document sets.
-  **Document Comparison**
Perform side-by-side document review to certify accuracy.

Benefits

-  **Speed Processing**
Reduce discovery time by up to 70% with automated review.
-  **Promote Transparency**
Document all actions in concise audit logs to support transparency.
-  **Optimize Resources**
Utilize technology to improve performance and reduce the burden on staff.
-  **Access Reports**
Analyze a variety of reports detailing data source statistics.

EDR brings document review into the 21st Century.

It transforms the way agencies manage the FOIA process.

FOIAXpress® Advancements

FOIAXpress® 10.7 Brings Many New Features to EDR and AI

At AINS®, we are continually improving our technology to the rise to the demands of the changing workplace. Our innovative advancements outpace other eFOIA technology, setting the bar for FOIA request processing now and into the future.

With the recent implementation of FOIAXpress 10.7, our EDR Module and AI Assistant are now more capable than ever before.

Major Updates to FOIAXpress EDR

- ✓ Ability to export documents rejected due to encryption.
- ✓ EDR dashboard for easier data visualization.
- ✓ Floating® help descriptions in the EDR ingestion page.
- ✓ EDR search criteria available in document management notes.
- ✓ Legal Hold Module:

Create and customize legal holds and legal hold templates. Create notifications for custodians and track the status of legal hold responses. Create and manage questionnaires, generate reports, view and download defensibility data, and archive legal holds.

Leverage AI, EDR, PAL, and FOIA services to realize proactive, end-to-end FOIA processing across your agency

FOIAXpress®

FOIAXpress® transforms the way organizations manage Freedom of Information Act (FOIA), Privacy Act and Open Records requests. FOIAXpress® digitizes and automates the full lifecycle of FOIA from inquiry to delivery and archiving. That's why it's the leading eFOIA solution in North America.

Save time, lower cost and improve transparency with one easy to use web-based app.

The Full eFOIA Solution

AINS Wins in "IT Department of the Year" category at the 2020 American Business Awards.

AINS Wins in "Most Customer-Friendly Company of the Year" category at the 2019 Best in Biz Awards.

AINS Personnel Win in "Contact Center Leader of the Year," and "Contact Center Professional of the Year" categories at the 2019 Stevie Awards for Sales and Customer Services.

EEOC's Director of the Enterprise Applications and Innovation Division wins Excellence in Partnership Award for Government Savings from the Coalition for Government Procurement for work with AINS on the EEOC Charge Status Portal.

Our GLAAS Performance Improvement Team at USAID Receives Meritorious Honor Group Award.

USAID Team Presented With Group Certificate of Appreciation for Exemplary Service to USAID Programs for USAID.gov Redesign Project.

AINS® is a leading global provider of cloud-based digital process automation solutions. Since 1988, AINS has empowered more than 400 organizations in 45 countries to rethink how they work, develop, and deploy transformative technology. Our innovative solutions drive digital transformation across the enterprise.



806 W. Diamond Avenue Suite 400
Gaithersburg, MD 20878
ains.com