



# Transforming the Citizen Dialogue

A 21st century approach to open government  
and the Access to Information and Privacy Act (ATIP).

# The Next Generation of ATIP

## Seeking transparency? It's time to retire paper.

ATIPXpress® is the next generation of electronic ATIP request processing. Built on the eCase® Platform, a powerful adaptive case management engine, the app automates the full lifecycle of Access to Information and Privacy Act (ATIP) requests.

ATIPXpress® is a 21st century approach to managing open government.



### See it all from one lens

Increase visibility and control with a single, unified system for all requests, communication and appeals.



### Speed Response

Automate, track and report in one system— speeding response and lowering cost by up to 66%.



### Improve Engagement

Enhance constituent relations with timely responses, consistent communication and interactive portals.



### Go Digital

Powerful deployment options offer greater flexibility, higher levels of security and increased automation.



### Ensure Compliance

Meet the letter of the law. Laws are programmed into the system. Required reports can be accessed instantly.



### Optimize Performance

Increase functionality with enhancements such as online portal & ediscovery tools.

**ATIPXpress® is the #1 eFOIA solution in North America**

#### Results:

# 67%

average reduction in processing time

# 151

locations unified for global client

# 4:1

consolidates average discovery time from 4 hours to 1

# Features to Support Your Mission

ATIPXpress® offers robust “out of the box” features that are a must have for public agencies. Keep requests organized, on-track and adhere to all required regulations in a single, unified system.

## Features:

- **Electronic Templates**  
Digital forms, letters, email correspondence, reports and common documents to quickly enable digital business
- **Document Management**  
Store, edit, redact and print documents related to a case in one place
- **Integrated Redaction**  
Redact sensitive materials pixel by pixel to achieve optimum security
- **Records Management**  
Archive requests and set timelines for saving or deleting cases
- **Real-time Dashboards & Analytics**  
Compare metrics through interactive, role-based dashboards
- **Reporting**  
Easy access to preconfigured and ad hoc reporting
- **Quick Search**  
Quick and advanced search engine sorts through active and archived requests, appeals and documents
- **Role Based Permissions**  
Give users access to only the information they need to see
- **Dynamic Workflows**  
Adaptive workflows automate cases through your process from inquiry to appeal
- **Collaboration Tools**  
Collaboration across teams with shared files, journals and chat features

## Configured for Canada

ATIPXpress® includes current federal ATIP laws, codes and exemptions in the system to help agencies stay compliant. For municipal and provincial governments, ATIPXpress can be quickly configured to include regional regulations.



# Optimize Performance

## Optimize Performance with Targeted Tools

Maximize the reach of ATIPXpress® with enhancement products. These value-added features enhance functionality, save time and increase transparency.



### Electronic Document Review (EDR)

Speed review by up to 70% with this advanced eDiscovery add on.



### Public Access Link (PAL)

Create a centralized portal to interact with requesters.

**We're more than a software company. AINS designs solutions that transform the way public agencies engage with citizens. We are leading the conversation on where technology and the Access to Information and Privacy Act (ATIP) meet.**

AINS® is a leading global provider of cloud-based, adaptive case management solutions. Since 1988, AINS has empowered more than 380 organizations in 45 countries to rethink how they work, develop and deploy new technology. AINS innovative, agile software and services spur digital transformation across the enterprise.



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