Transforming the Citizen Dialogue

The Next Generation of eFOIA

Seeking transparency? It’s time to retire paper.
FOIAxpress® is the next generation of eFOIA. Built on the eCase® Platform, a powerful adaptive case management engine, the app automates the full lifecycle of Freedom of Information Act (FOIA) and Privacy Act (PA) requests.

FOIAxpress® is a 21st century approach to managing open government.

- **See it all from one lens**
  Increase visibility and control with a single, unified system for all requests, communication and appeals.

- **Speed Response**
  Automate, track and report in one system—speeding response and lowering cost by up to 66%.

- **Improve Engagement**
  Enhance constituent relations with timely responses, consistent communication and interactive portals.

- **Go Digital**
  Powerful cloud-based deployment options offer greater flexibility, higher levels of security and increased automation.

- **Ensure Compliance**
  Meet the letter of the law. FOIA & PA laws are programmed into the system. Required reports, including the DOJ Annual Report, can be accessed instantly.

- **Optimize Performance**
  Increase functionality with FOIAxpress enhancements such as online portals, ediscovery tools and electronic payment collection.

**Results:**

- **67%** average reduction in processing time
- **151** locations unified for global client
- **4:1** consolidates average discovery time from 4 hours to 1
Features to Support Your Mission

FOIAxpress® offers robust “out of the box” features that are a must have for public agencies. Keep requests organized, on-track and adhere to all required regulations in a single, unified system.

Features:

- **Electronic Templates**
  Digital forms, letters, email correspondence, reports and common documents to quickly enable digital business

- **Document Management**
  Store, edit, redact and print documents related to a case in one place

- **Integrated Redaction**
  Redact sensitive materials based on FOIA exemptions and codes without leaving the system

- **Records Management**
  Archive FOIA requests and set timelines for saving or deleting cases

- **Real-time Dashboards & Analytics**
  Compare metrics and gain actionable insight through interactive, role-based dashboards and report results

- **Reporting**
  Easy access to preconfigured and ad hoc reporting, including the creation of the annual Department of Justice (DoJ) FOIA Report

- **Quick Search**
  Quick and advanced search engine sorts through active and archived requests, appeals and documents

- **Role Based Permissions**
  Give users access to only the information they need to see

- **Dynamic Workflows**
  Adaptive workflows automate cases through your process from inquiry to appeal

- **Collaboration Tools**
  Collaboration across teams with shared files, journals and chat features

FOIA in the Cloud

FOIAxpress® is cloud-ready. The SaaS application can be securely accessed from web or mobile through AINS FedRAMP, DISA Level II certified cloud. It includes everything you need in one place. No additional hardware or software required.

Looking to bring it in house? FOIAxpress can also be delivered on-premise in your agency’s environment.
Optimize Performance

Optimize Performance with Targeted Tools
Maximize the reach of FOIAXpress® with enhancement products. These value-added features enhance functionality, save time and increase transparency.

Advanced Document Review (ADR)
Speed review by up to 70% with this advanced eDiscovery add on.

Public Access Link (PAL)
Create a centralized portal to interact with requesters. Optional Payment Connector enables secure electronic payment.

We’re more than a software company. AINS designs solutions that transform the way public agencies engage with citizens. We are leading the conversation on where technology and the Freedom of Information Act (FOIA) meet.

AINS® is a leading global provider of cloud-based, adaptive case management solutions. Since 1988, AINS has empowered more than 380 organizations in 45 countries to rethink how they work, develop and deploy new technology. AINS innovative, agile software and services spur digital transformation across the enterprise.